



PALAU PROFESSIONALS CONFERENCE

Strengthening Capacity,
Enhancing Workplaces

WEDNESDAY or THURSDAY

MAY 27 or 28, 2026

8:30AM - 4PM

Surangel Supercenter Airai
Rur Conference Room - 2nd Floor

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TO REGISTER](#)

Featuring

CPL Pacific, LLC and SHRM
Pacific State Council's
Dr. John Rivera

Registration: \$285

Contact: 778-7476

SESSION DESCRIPTION



The EQ Advantage



What do you get when you pair one of the region's first EQ-i certified experts with the world's first scientifically validated Emotional Intelligence (EQ) tool? The EQ Advantage. This full-day session offers leaders a powerful advantage to deepen self-awareness and strengthen the emotional intelligence competencies that drive exceptional leadership. Through the EQ-i 2.0 framework, leaders gain meaningful insight into how they perceive, manage, and express emotions, respond under pressure, navigate relationships, and make sound decisions in complex environments. More than simply an assessment, the EQ-i 2.0 provides a practical and research-based roadmap for enhancing leadership effectiveness at the highest levels. EQ can predict high performance 80% of the time. Using the EQ-i 2.0 Leadership Report, participants can compare their results to the emotional intelligence patterns demonstrated by exceptional leaders and identify specific areas for growth and impact. Because emotional intelligence is strongly linked to leadership performance, this session equips leaders with the insight, awareness, and tools to achieve true leadership potential.

Who needs to attend: People Leaders, Executives, Supervisors, Managers



**CPL PACIFIC, LLC
DIRECTOR OF HR AND
CORPORATE DEVELOPMENT**

Dr. John Rivera



John J. Rivera, PhD, SHRM-SCP, SPHRI, PHR, CFE, CM, AIF, L5, CFD, KSS, KHS is a senior executive, executive coach, consultant, and professor with more than 20 years of diverse experience spanning corporate leadership, government, academia, and nonprofit sectors.

CITADEL Pacific, Ltd. is a diversified private holding company with operations in Indonesia, Philippines, Hong Kong, Macau, Palau, CNMI, and Guam. CITADEL's portfolio included controlling stakes in telecommunications, retail, petroleum/gas distribution, commercial/industrial property, in-flight catering, manpower services, solar, and data centers. In his role, John is the Director of Human Resources and Corporate Development for US Group (CPL Pacific, LLC), overseeing a workforce of 700 employees across the Micronesia.

Prior to joining CITADEL, John was a Tenured Associate Professor at the University of Guam, where he held several leadership positions, including co-founder and Director for the Regional Center for Public Policy, Director of the SBPA Graduate Programs (MPA and PMBA), and Program Chair of the Center for Entrepreneurship and Innovation. His leadership earned him recognition as one of the Who's Who in the Government of Guam, 50 Under 40 Emerging Leaders in the Government of Guam, 2020 UOG Triton Faculty of the Year, and knighthood in two prestigious Vatican Orders. He was also a featured speaker at the inaugural TEDx Hagåtña in 2021. He continues to teach as an adjunct professor at both the University of Guam and Chaminade University in Hawaii.

John is widely recognized for his expertise in Human Capital Innovation, with a focus on Agile Leadership Transformation, Strategic Talent Capacity Building, and Organizational Development - specializing in Emotional Intelligence, Personality Type, and Resiliency by leveraging a myriad of industry leading talent developmental assessments.